# What is etiquette in hospitality industry?

**Etiquette** pertains to generally accepted standards of good behavior. It is, basically, treating people with kindness. Without **etiquette**, it would be difficult for any business to thrive, particularly in the **hospitality industry**, where treating people well is of paramount importance.

Furthermore, what grooming means in hospitality industry?

**Grooming** is exceptionally important in **hospitality industry**. Enhancement and Interactive Skills: **Grooming** is not only about your dressing sense or physical appearance, it's about your overall behaviour and how you carry and conduct yourself in public. Good communication skill and a warm personality always aid.

Likewise, what is front office etiquette? **Etiquettes** and **Manners** for Hotel Staff / **Front Office** Staff. Always greet guest and colleagues with a smile and maintain a friendly and pleasant expression. Stand upright, do not fold your arms in **front** of the guest. Keep your hands out of your pockets.

Keeping this in view, what is hotel etiquette?

If you are ever in doubt about proper **etiquette**, follow the general rules of proper **etiquette**. Smiling, saying “please” and “thank you,” and having a positive attitude will show your good **manners** wherever you are. Everyone at the **hotel**, including staff and other guests, deserve your respect and kindness.

What is grooming in front office?

Skills, experience and qualifications are important, but so is our **grooming**. **Grooming** is the combination of style and discipline. It is to project an image of organization's culture and ethics to our esteemed costumers which is our guests.